

# Age limits policy

Because listings on ZELWIN involve entering into a contract, we require all our members to be aged 18 years or older.

This is to help protect both our community, as well as underage users.

## Frequently Asked Questions

### **What should I do if I think a person buying an item from me is underage?**

You should report them to us, and include their username and any messages or email you've received from them.

### **When can I register on ZELWIN?**

We allow people to register as members once they are 18 years old.

## Age limits policy overview

To become a member of ZELWIN, individuals must be 18 years of age or older.

Violations of this policy may result in a range of actions, including:

- Listing cancellation
- Limits on account privileges
- Account suspension
- Forfeit of ZELWIN fees on cancelled listings
- Loss of Seller status

If you believe a member to be underage, please let us know: [info@zelwin.com](mailto:info@zelwin.com). Make sure you give us their username and any other relevant information. If you have an email from the member, please be sure to include a copy.

### **Why does ZELWIN have this policy?**

When ZELWIN members agree to buy or sell items, they are entering into contracts with each other. Individuals under the age of 18 are not allowed to enter such contracts, so ZELWIN does not allow them to register as members until they are 18.