

General terms of the ZELWIN marketplace

1. GENERAL TERMS

1.1. In this document, unless the context requires otherwise, the following terms have the following meanings and are an integral part of it:

- *Marketplace* - ZELWIN, email: info@ZELWIN.com. ZELWIN in the framework of its activities provides a technical opportunity for sellers of goods and buyers to carry out transactions between themselves in the framework of the use of the service. ZELWIN is not a seller, with the exception of its own goods under TM "ZELWIN". ZELWIN acts as an escrow service in which it protects the interests of sellers and buyers.
 - *Buyer* - any physical person who accepted the public offer on the terms of this offer.
 - *Online store* - registered counterparties (shops) on the ZELWIN marketing page.
 - *Goods* - object of agreement of the parties, the list of assortment names presented in the marketing program ZELWIN.
 - *Sell Rules* - Sellers guarantee and undertake to comply with legal requirements regarding the goods they sell in the jurisdiction in which they operate. Buyers, in turn, undertake not to purchase goods prohibited by the laws of the country to which the purchased goods are to be delivered. ZELWIN is not a seller and buyer of goods and is not responsible for the goods sold and purchased, as it is a worldwide marketplace, respectively, and some goods sold freely in some countries may be prohibited for sale and purchase in other countries.
 - *Promotional discount* - a discount that is given on a certain Good. The discount amount is specified on the Goods page.
 - *Discount on promotional code* - a discount, which is provided for a certain group of Goods when entering a special code when placing an order in the "Basket" of the Buyer.
 - *A promotional code* - a special code that gives a discount on a certain group of Goods and has an expiration date. To receive a discount on a promotional code, you need to enter the promotional code in a special field in the "Basket" of the Buyer when placing an order, some promotional codes can be applied automatically. Only one promotion code can be applied to one unit of goods.
 - *Permanent Buyer's Discount* - a discount provided by the online shop to the Buyer on certain conditions. Discount terms and conditions are provided in the "My Discount" section.
 - *ZLW tokens* - digital asset credited for the purchase of certain goods (cashback), ZLW tokens are analogous to points and bonuses. ZLW tokens are used in the ZELWIN referral program and can be exchanged for discounts when buying goods, virtual currencies and money.
 - *Exchanger* - an additional service provided by a partner company that allows you to exchange ZLW tokens.
2. This Public Offer (hereinafter - the Contract) is an official offer of ZELWIN to any individual who has the legal capacity and the necessary authority to enter into an intermediary agreement (escrow) with ZELWIN and the Online Store, as defined in this Offer and contains all the essential terms of the contract.
3. Consumer protection relations are regulated by the legislation of the country of location of the Seller or the Buyer. ZELWIN is the intermediary, the guarantor of the transaction between the Seller and the Buyer. Legal relations with ZELWIN parties are governed by the laws of the country of UAE.

4. In marketplace ZELWIN tokens are analogous to points, as it is considered in the world practice, for rewarding Customers, active users, issuing cache-back. In the ZELWIN marketplace, tokens function exclusively as a utility for tokens that function within the system (payment for goods, services, and cache-backing to customers). ZELWIN company does not guarantee the growth of tokens, tokens are not an investment instrument, token holders are not paid from the profits of the marketplace.
5. ZELWIN strongly recommends that national legislation on the legal status of tokens and digital assets be studied. ZELWIN recommends not using ZLW tokens if digital assets are prohibited in your country, otherwise all risks and consequences of the use of tokens are risks and consequences of the user.
6. All operations for the exchange, issue, and turnover of ZLW digital assets are performed by the business partner of Zelwin LLC - Paymerium OU. All payments and operations at the ex.zelwin.com are provided by Paymerium OÜ (register code 14881843, address:Tallinn, Kristiine district, A.H. Tammsaare tee 47, 11316, info@paymerium.com).

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